



SINGARENI RETIRED OFFICERS WELFARE ASSOCIATION

OFFICE: Singareni Collieries Officers Co-op. House Building Society Ltd.,
Singareni Colony, Saidabad, Hyderabad-500 059, Telangana.

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Dt.21.03.2023

To

The Chief Medical officer

Main hospital, SCCL

Kothagudem

Sir

Sub: Review on Empanelled Hospitals and IT related interventions in CPRMSE- Reg.

Ref: our representations dt.29.10.2022 and 04.03.2023

1. Empanelled hospitals:

Reference to the above we have been repeatedly representing to streamline the system of empanelled hospitals, so that the retired executive under the CPRMSE gets a hassles-free cashless treatment.

Though the SCCL website carries a large list of empanelled hospitals, many a time cashless treatment is denied and retired executives are forced to pay huge amounts upfront and seek reimbursement later.

It is once again requested to share a list of empanelled hospitals, which are providing 100% cashless treatment on producing the medical card, so that retired executives can walk in, in case of emergencies without bothering to disturb the RMO in Hyderabad office or the CMO at odd hours. We are reiterating our request for a 24X7 help line for the guidance of retired executives.

Further we request you to empanel all the CIL-empanelled hospitals outside Telangana state for cashless treatment on CGHS rates.

2. Online tracking of medical bills:

We had brought to your kind attention the on-line system available for retired executives of CIL and its subsidiaries for submission and tracking of medical bills. SCCL being an ERP-enabled organisation more than a decade earlier to CIL, we sincerely expect SCCL would implement similar system without further delay.

3. Transparency in amounts balance in CPRMSE account of individual member:

This is to bring to your kind notice that members of CPRMSE have no facility to know how much amount was spent from their lifetime ceiling limit of Rs.25.0 lakhs and the balance left. By periodic updating and communicating to the members such details, they can plan in advance by going for an individual insurance policy or may be getting tagged to their children's insurance policies as dependent parents. Simplest way for such communication would be to make the information available to the individual member on SCCL website for accessing by entering their log-in credentials. We understand this facility is available to the CPRMSE members of Coal India Limited.

4. **Separate accounting under "Specified" and "Non-specified" diseases categories:**
We have been representing to record the expenditure of the member under "specified" and "non-specified" diseases categories. This would help the individual member to be prepared for the future eventualities.
5. **Inviting SROWA Office bearers for CPRMSE-Trust meetings:**
We have been requesting repeatedly for inviting a couple of office-bearers of SROWA, as Special-Invitees for the CPRMSE Trust meetings. As the very name of the scheme indicates, CPRMSE is meant for the retired executives and their spouses. As the beneficiaries of the scheme, we can provide our feedback and suggestions for proper implementation of this contributory medicare scheme.

We are sure SCCL is maintaining proper records of CPRMSE and it would not be difficult to share the information to individual members through the SCCL's website.

We sincerely request you to take the needful action at the earliest.

Thanking You,

Yours Sincerely



(J.V.Dattatreya)

General Secretary

Copy to:

Director (PA&W)

Director (Finance)

Director (Operations)

Director (Planning & Projects)